

# 95 EXPRESS LANES

FAMPO BRIEFING  
*NOVEMBER 17, 2014*

# Today's briefing

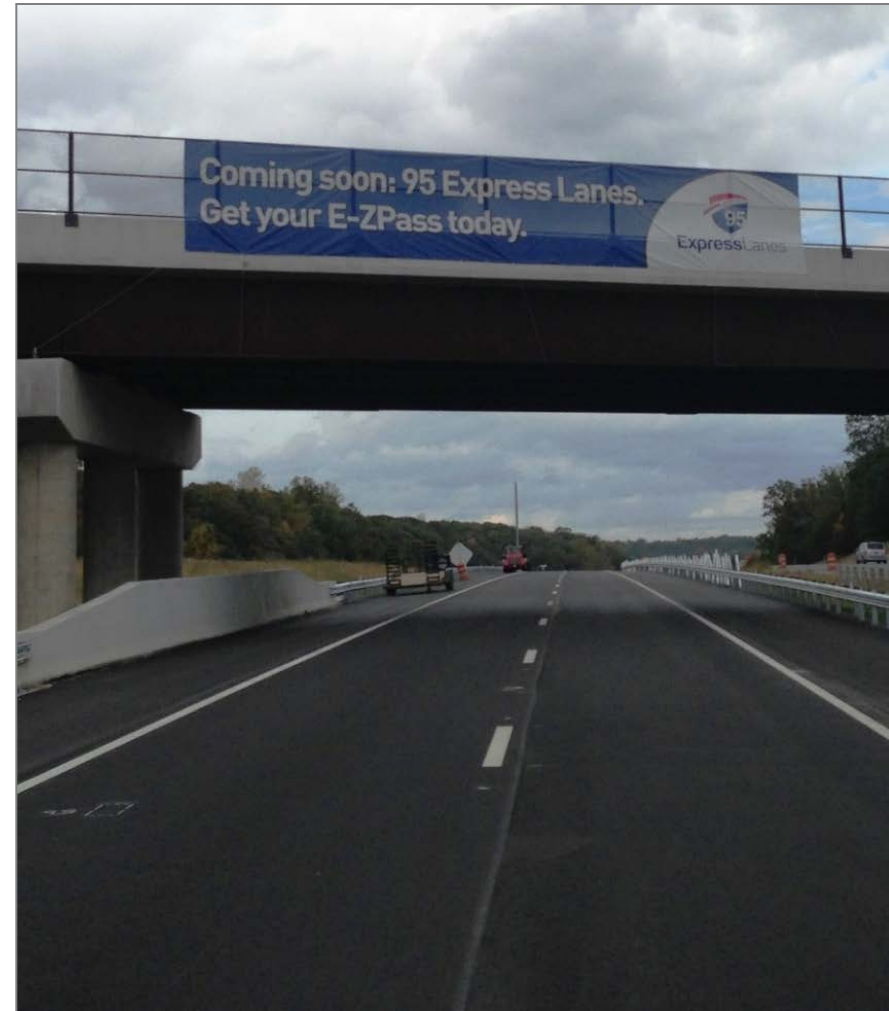


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- » What drivers should expect when the 95 Express Lanes open
- » How Express Lanes will work
- » Actions travelers need to take today to be ready and to stay safe

# It's almost here

- » Managed lanes network of more than 40 miles – Stafford to Tysons in 40 minutes
- » Regional HOV/transit network extended to Stafford County
- » New choices for all I-95 travelers
- » New capacity
- » Improved system performance with traffic management system and incident response
- » E-ZPass and enhanced enforcement mean fewer cheaters



# Delivering 95 Express Lanes



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- » New Express Lanes spanning 29 miles from Edsall Road to Garrisonville Road
- » Aggressive 28-month construction schedule
- » Product of a public-private partnership between VDOT, the Department of Rail and Public Transportation, Federal Highway Administration and Transurban, with Fluor-Lane 95 constructing the road
- » Benefitting the local economy through opportunities to small, disadvantaged and women-owned businesses
  - » Committed nearly \$200 million to the program, exceeding the goal of \$189.9 million
  - » Pumped over \$192 million into the economy to date
  - » Fluor-Lane 95, LLC has contracted over 180 DBE/SWaM firms
- » Exceeding national safety standards
  - » More than 3.6 million safe-work hours

# Timing

- » December 2014 is target
- » Opening date to be announced approximately 3 weeks out
- » Do not wait: travelers – most critically today's HOV-3 users – need to take action right away so they are prepared

# What to expect

## Pre-Opening

- » All sign covers coming down
  - Many are unveiled today
- » Extensive law enforcement presence immediately before opening
- » Opening on weekend

## Post-Opening

- » Most significant change to I-95 in decades
- » New entry and exit points
- » New signage
- » Driver confusion
- » Potential for system error

# Extensive education

- » Advertising
- » Festivals & events
- » Employer & stakeholder outreach
- » Media outreach
- » Social media
- » Contests and incentives driving E-ZPass adoption
- » Targeting existing user groups and preparing transit providers
- » Incentive programs for carpoolers and toll-paying customers
- » Educational videos and interactive tools



# HOV-3 travel



- » HOV-3 qualifies for toll-free travel
- » Carpools and vanpools will need the switchable E-ZPass Flex
- » Available through Virginia and Maryland's E-ZPass offices, retail locations and online
- » E-ZPass Flex works on all other E-ZPass facilities



# Accessing the 95 Express Lanes



## NORTHBOUND TRAVEL

## SOUTHBOUND TRAVEL



# Staying safe



Keep new traffic patterns in mind



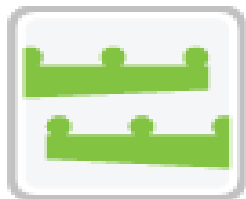
Safety service patrol available to assist you



Pull to the shoulder in an emergency



Avoid distractions



Mind the gates



State Police will patrol and enforce HOV rules

# E-ZPass

Operated by VDOT

Method of Payment on the Express Lanes

# Which E-ZPass is for me?



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	Virginia E-ZPass
I have an E-ZPass.	No action required unless you want to carpool
I need an E-ZPass.	<ul style="list-style-type: none"><li>• Obtain online, over phone or from retailer</li><li>• Costs \$35 in pre-paid tolls for both a regular E-ZPass and the Flex</li><li>• No monthly fee, but one-time upgrade of \$10 if Flex is not used in HOV mode for a period of 6 months beginning 7/1/15 for those who obtained Flex after 10/1/14</li></ul>
I want to carpool for free.	<ul style="list-style-type: none"><li>• Get an E-ZPass Flex</li><li>• Costs \$35 in pre-paid tolls</li><li>• No monthly fee, but one-time upgrade of \$10 if Flex is not used in HOV mode for a period of 6 months</li></ul>
I want to exchange my regular E-ZPass for a Flex.	<ul style="list-style-type: none"><li>• Online or at VDOT customer service center</li><li>• No pre-paid toll requirement for existing accounts</li><li>• No monthly fee, but one-time upgrade of \$10 if Flex is not used in HOV mode for a period of 6 months beginning 7/1/15 for those who obtained Flex after 10/1/14</li></ul>

# Where to get E-ZPass



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	Virginia E-ZPass
ONLINE	<a href="http://www.ezpassva.com">www.ezpassva.com</a>
PHONE	877-762-7824
DEPARTMENT OF MOTOR VEHICLES	Many locations
RETAIL	Giant Wegmans AAA Mid-Atlantic
CUSTOMER SERVICE LOCATIONS	Northern Virginia Service Center (Herndon)

# Customer responsibilities



Make sure E-ZPass is correctly mounted in the car



Make sure E-ZPass account is linked to your license plate



Make sure an E-ZPass can be read through the windshield



Make sure E-ZPass account is in good standing with sufficient account funds



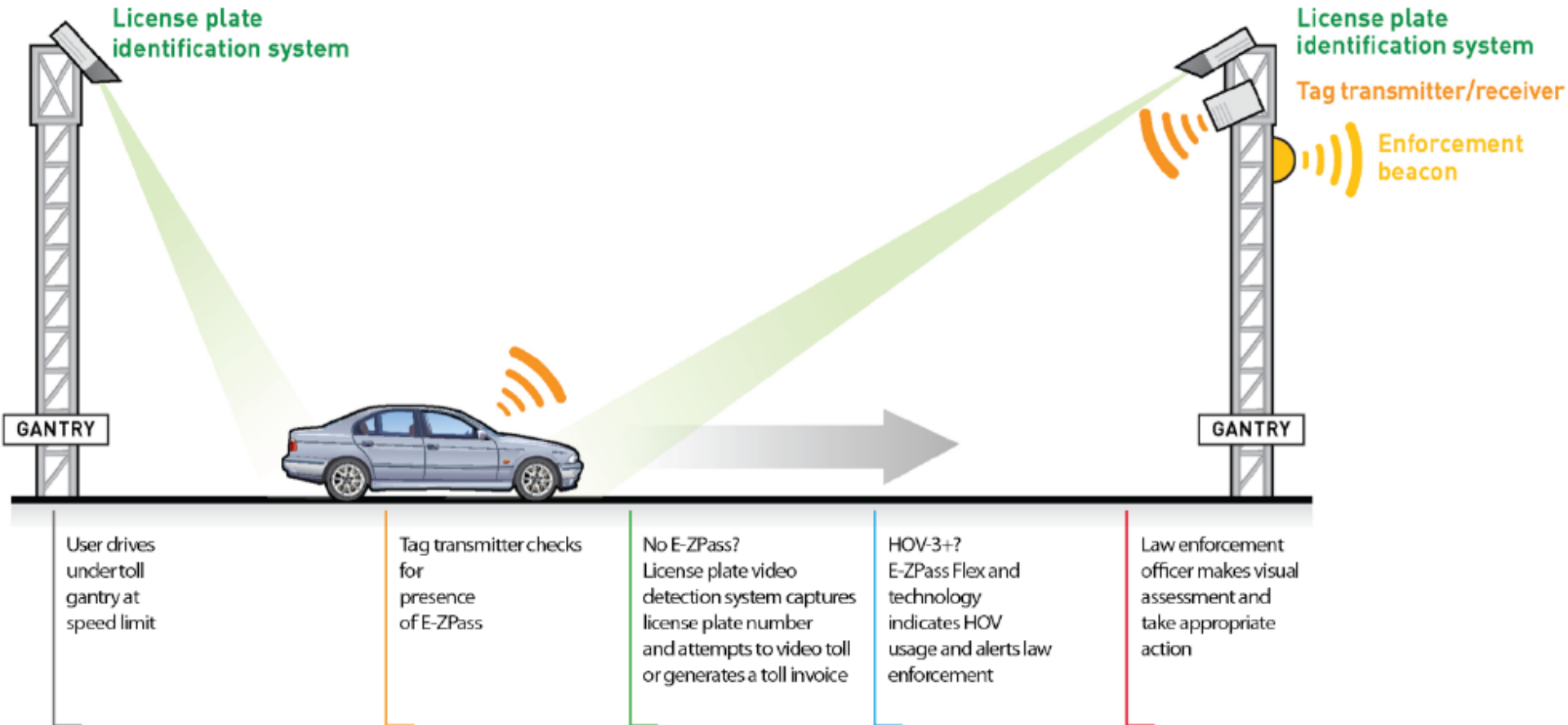
Ensure email address is updated and correct with the DMV



Consider setting account up with auto replenishment to avoid having to remember your account balance



# Enforcement of the Lanes



# Be prepared, stay safe



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## Step 1: Get an E-ZPass

- » Carpoolers must have an E-ZPass Flex
- » Order today

## Step 2: Visit [95ExpressLanes.com](http://95ExpressLanes.com)

- » Map route
- » Familiarize with signage
- » Make sure to use E-ZPass properly
- » Understanding pricing
- » Learn important safety information



# What you can do

- » Distribute information through your newsletters, e-blasts and other forums
- » Send Express team feedback and questions, especially in early days
- » Use resources to help respond to constituent inquiries
- » Let us know how we can help

# Thank You

[95ExpressLanes.com](http://95ExpressLanes.com)